

2003-333-C

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**SOUTH CAROLINA OPERATIONS**

COMPANY NAME

Charter Fiberlink SC-CCO, LLC

QUARTER / YEAR

1st / 2007

Month:	<u>Jan</u>	<u>Feb</u>	<u>Mar</u>
Number of Customer Access Lines	<u>37928</u>	<u>40387</u>	<u>42905</u>
Trouble Reports / Access Line (%)	<u>8.29</u>	<u>5.38</u>	<u>4.26</u>
Customer Out of Service Clearing Times (%)	<u>90.29</u>	<u>92.15</u>	<u>86.69</u>
New Installs Completed w/in 5 Days (%)	<u>88.36</u>	<u>85.92</u>	<u>85.40</u>
Commitments Fulfilled (%)	<u>99.05</u>	<u>98.60</u>	<u>98.60</u>

Comments / Explanations: _____

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